

# Social Media Support with German, French or Dutch languages

**Reference:**C01-CCA\_SL

**Posted:**15/09/2015

**Closing date:**2015/10/31

**Job location:** [Sofia](#)

## Company Description:

Recruitment and Selection agencies come in many forms. The fact we have always focused on the specific needs of our clients has resulted in finding the right people. We understand that this is impossible without a mutual understanding. Elittro's individual approach, combined with 12 years of experience and know-how has made us unique recruitment company on the Bulgarian market.

## Function Description:

For one of our clients: a highly professional and renowned business process outsourcing company with sites across the globe we are looking for enthusiastic employees to work from their office in Sofia! You will work for a commercial music streaming service providing digital rights management - restricted content from record labels. In this role you will be responding to customer inquiries and offering support via email, social media channels and digital platforms (Facebook, Twitter, online forums, etc.). No phone support

## Profile:

For this position you are: <ul> <li>Creative and articulate</li> <li>Great communicator</li> <li>Problem solver</li> <li>Motivated to provide excellent customer satisfaction</li> </ul> Requirements: <ul> <li>Fluency in Dutch or French or German and English - both oral and written</li> <li>Background in working in an environment that offers customer service</li> <li>Understanding of social media (including: Facebook, Twitter, YouTube, online communities, and other social channels)</li> <li>Strong interest in learning and maintaining skills and knowledge up to date.</li> </ul> &nbsp;

## Offer:

Our client offers a competitive remuneration package including relocation package for candidates from abroad, health and life insurances, food vouchers, card for discounts in shops and food places ... . They offer various bonus schemes. The trainings follow the leading global standards for the highest quality of Customer

Service and Technical Support.